



ALEXANDRA
BEACH
RESORT ° SPA

Hotel Directory & COVID-19 Measures



General Information



If you wish to call reception from your room, please dial 9. Reception desk is available 24 hours per day.



If you wish to have a wake-up call, please contact reception.



The use of sunbeds and umbrellas in the pool is free of charge. The use of sunbeds and umbrellas on the beach is with extra charge and cost 6-7 euros.



There is a Mini Market on the ground floor of the central building of the hotel. Just outside the ground floor's aisles, where you can find lots of souvenirs and useful things, as well as drinks, sweets and refreshments. The Mini Market is open from 9.00 till 23.00. Every Wednesday and Sunday is open from 09.00 till 14.00 & 18.00 till 23.00.



There is free Wi-Fi service throughout the hotel. Connect to "ALEXANDRA BEACH RESORT & SPA" network.



You can make your lunch box/breakfast request till 19:00 the previous day. You can then collect your lunch box at the restaurant area.



Beach towels can be rented at the reception desk with 10€ deposit each towel. You can exchange at the reception desk every other day with fresher ones and at the end of your stay once you have redeemed your towel voucher, your deposit is returned to you.



Bellman/Groom service available.

Useful Information regarding all COVID-19 measures and restrictions

Arrival



- The hotel may monitor optional the body temperature measurements of its guests on the arrival.
- All guests should use dispensers before proceeding to reception desk.
- All guests should keep the appropriate distance (2m) while waiting at the reception, on the marked positions.
- Contactless check-in procedures are in place.
- Check-in time: 15.00

Housekeeping



- New cleaning practices will take place, with disinfection and extensive room ventilation between every room change.
- It is strictly prohibited the presence of any guest in the room while the housekeeping personnel is working in it.
- Room Cleaning takes place every day
- Every-day towel change and linen change every 2 days
- Towel changing daily upon request apart from the above.

Food & Beverages



- The set minimum distance between tables, ranges from 0.70 cm to 1.90 cm, according to the Greek state's guidelines.
- In cases of waiting, please follow the rules of the restaurant personnel and always keep social distancing.
- All guests should use disposable gloves on the buffet area.
- All guests should use masks when queuing at the buffet area.

Meals



- The duration of the meals may vary during the season, according to hotel's occupancy and the avoidance of overcrowding.
 - Breakfast: 07:30 -10:35
 - Lunch: 12:30 – 14:30
 - Snacks: 15:30 – 17:30
 - Dinner: 19:00 – 21:30
 - Breakfast service in the room, early breakfast
- Room Service from 09:00-21:00

Public Areas



- All public areas have been modified in order to secure safe distances.
- Installation of hand sanitizer dispensers on marked positions all over the hotel public areas.
- Max 2 guests permitted in elevators or a family.
- Extensive cleaning and disinfection program will take place during the season, focusing on “high-frequency touch points”.

Facilities-Activities



- The spa and gym facilities will not be operational during the season.
- The entertainment night activities have been suspended for avoiding overcrowding.
- The pool activities (aqua Zumba, aqua aerobics) as well as yoga courses are suspended.

Pool – Beach



- The safe distance between sunbeds is adjusted according to the Greek Government's guidelines.
- The maximum number of swimmers in the main swimming pool is 45 guests.
- Disinfection of sunbeds, pool areas and equipment will take place throughout the day.
- Water quality measurements on pools will take place throughout the day.

Air – Conditioning



- A/C for public areas will not be operational during the season as natural ventilation is preferred.
- All A/C in the rooms are adjusted to work with open doors, allowing natural ventilation in rooms.
- Regular maintenance and disinfection of filters.

Departure



- Check-out time: 11.00
- Payment's transactions are preferred to be done with electronic alternatives (POS machines).
- Key cards will be disinfected after each departure.

Important Remarks



- Front office personnel are willing to inform guests on the hotel's rules and the new measures taken, upon guest's request.
- All guests should provide hotel with all their necessary personal details, which they will be used only for public health protection reasons.
- The hotel will continuously remind guests all the necessary measures and restrictions. In cases of not compliance with the rules, the hotel holds the right to enforce strict measures for protecting public health.
- Baby-sitting service availability upon request.
- Luggage room is available for all guests at the reception area.
- Satellite Tv is available in all rooms
- Baby cot availability upon request